



BoBject

something required, now desired

House Numbers / Letterboxes

BoBject.com.au

Getting the Solar Panel & Backlit House Number Plate to you.

As these Plates need to be machined with your own specific details, then assembled, cleaned, packaged before being sent off to you our general guide to delivery times from order are as follows:

- Eastern Australia approximately 1 -2 weeks delivered
- Tasmania, South Australia, Western Australia, Northern Territory approximately 2 – 3 weeks delivered

We try hard to do a lot better than these times, but Australia being a rather large bit of real estate can sometimes mean there are delays beyond our control once it leaves our factory.

Delivery is by Australia Post's Eparcel track and trace system.

Once the order is picked up by Australia Post we will email you a note to say that it is on the way, along with a tracking number and website link which allows you to see where your order currently is.

We request customers to contact us as soon as possible if they have not received package in the 2 – 3-week timeframe. We then contact Australia Post to see if they are able to locate your order. If after 1-2 days they are not able to locate it, we will immediately start work on a replacement, and send it to you at no extra cost, and as fast as we can.

This is the worst-case scenario. We have been in business for 10 years and in that time Australia Post has only lost 6 or 7 orders, from the thousands we have sent out.

International Orders

Currently we are only shipping to International destinations if you contact us directly and we can give you a quote for the freight as International freight from Australia can be costly at times.

Also with International deliveries you may be responsible for import duties and taxes on your international order. In addition, some orders may experience customs delays. We have no control over these charges or delays and cannot predict what they may be.