



BoBject

something required, now desired

House Numbers / Letterboxes

BoBject.com.au

Solar Panel Warranty & LEDS

The Solar Panel has 3 main components the actual Solar Panel, which includes an internal Circuit Board, and 2 Lithium Ion Batteries. Plus, the LEDS installed at the back of the actual House Number Plate.

We provide a 12 month warranty on the complete Solar Panel unit, including the LEDS installed at the back of the actual House Number Plate

The manufacturers have advised us that the batteries have an estimated lifespan of 2 -3 years, while the Solar Panel will last at least 5 years. But as this is a new product, we do not have any idea how accurate their claims are at this stage.

House Number Plate Warranty

The backlit House Number Plates will not rust, ever as they are made from aluminium. Aluminium does not rust, but yes aluminium can sometimes weather and become dull, but the aluminium material we use has a very high-tech form of coating called PVDF protecting it.

Some of our products have been installed at waterfront and beachside locations for over 10 years now, with no visible signs of deterioration.

We give a 2 year warranty on the actual House Number Plates for any weathering issues

If a problem occurs, please email info@bobject.com.au as soon as possible, with a photo and description of the problem to help us identify what has happened. If you need reassurance that we are real and that we will help you with the problem please give us a call on our Toll-free number 1300 88 1211.

If there is a part that can be replaced, we will ship it to you. If we cannot change the part, we will replace the whole product including shipping it to you at no further cost to you.

All products are designed and built by us in Australia at our Currumbin factory.

We know the products intimately and we care about their look and function. We are not saying that they are perfect, but we have extremely high-quality control, and strive to make them as good as possible. This includes identifying problems that we were not aware of and making sure they don't happen again.

Understandably we do not cover damage inflicted by vandalism, but we will work with you to solve any vandalism issues at the least expense to you that we can manage.